

## **The Sanctuary Fishery Booking Terms and Conditions**

### **Reservation**

A provisional booking must be arranged via telephone or email. When the completed booking form plus deposit is received by The Sanctuary Fishery your holiday slot will be reserved.

### **Deposit**

A non-refundable deposit of £150 per person must accompany the booking.

### **Balance of payment**

The balance of payment is to be paid in euros on arrival.

### **Cancellation**

We must be notified in writing of any cancellations and the following standard charges apply, Cancellation less than 10 weeks before your holiday commences your deposit will be non-refundable.

### **Passport/Visa/Health certificate/Travel arrangements**

All the above requirements are your responsibility, and we at The Sanctuary Fishery are not liable for any compensation or costs incurred by you through any irregularity in your documents, or any cancellations of travel arrangements ( eg Ferry cancellations etc).

### **Insurance**

Customers are advised to cover themselves and belongings with appropriate travel insurance for their holiday period. The Sanctuary Fishery will not be held responsible for any damage to yourself, property or theft of property whilst on the Sanctuary Fishery grounds.

### **Force Majeure**

We will not be held liable for loss, delay or cancellations due to the following:-  
Closure of ports, Strikes, Riots, Political unrest, Weather/technical problems to transport, War, or threat of, Terrorist activity, Industrial disputes, Acts of God or any other event(s) beyond our control.

### **Contractual rights**

We reserve the right to terminate your holiday if you are in any way causing harm, disturbance, discomfort, or physical damage to any other person(s), angler, grounds, lakes or any other Sanctuary Fishery property.

In all cases you will not be entitled to a refund or any compensation for your terminated holiday, and maybe liable for costs incurred to damaged property.

### **Fishery Rules**

I agree to abide by all the rules set out on The Sanctuary Fishery website ( the rules are also clearly displayed on-site).

### **Complaints procedure**

If you have any cause for complaint whilst on you fishing holiday at The Sanctuary Fishery, the complaint must be made to the Fishery Owner. The complaint must then be “followed up” in writing to The Sanctuary Fishery no later than 10 days after you return to the UK.